



MUNICIPAL AUTHORITY
TOWNSHIP OF SOUTH FAYETTE

900 Presto Sygan Road
Bridgeville PA 15017
412-257-5100 phone
412-257-5125 fax
sewerbilling@sftwp.com
www.matsf.net

Dear Customer,

Please be advised that we have changed the format for our sewer billing statements. This is your first sewer bill with the new format. Please take a moment to review your new bill. **The most important change is that all customers will have a new account number.** We ask for your patience while changes are being made to improve our billing system.

- **Note that you will have a new account number. If you currently pay your bill through online personal banking, it is imperative that you update this new account number with your banking institution.**
- **If you utilize our online payment system through www.matsf.net your username and password will remain the same.**
- **Customers who utilize our automatic payment (ACH) service should experience no change and you do not need to do anything.**
- **Customers signed up for paperless bills will continue to receive monthly statements via email.**

PLEASE BE ADVISED OUR PHONES WILL BE EXTREMELY BUSY DURING THIS TRANSITION. IF YOU ARE UNABLE TO REACH US, PLEASE LEAVE A MESSAGE AND WE WILL RETURN YOUR CALL AS SOON AS POSSIBLE. YOU MAY ALSO REACH US BY EMAIL AT SEWERBILLING@SFTWP.COM.

Sincerely,

Municipal Authority Township South Fayette